## COOPERATIVE SCRUTINY BOARD



DRAFT – Recommendations from Your Plymouth

Date/min number	Resolution / Recommendation		Response
13 July 2015 Minute 6			
	its co-opted representative for the municipal year 2015/16.		
13 July 2015 Minute 7	Customer Services Transformation Programme Update  The panel <u>recommended</u> that in taking the project forward consideration would be given –		
	(1)	to enabling the Firmstep system to provide a breakdown of cases on a ward by ward basis for the benefit of councillors and their casework;	
	(2)	to including with libraries links to other government websites to help point customers using the facilities in the right direction.	
13 July 2015 Minute 8	Unauthorised Encampments Update  The panel <u>recommended</u> that –		
	(1)	where the council has placed locks on gates restricting access to its land, a sign is displayed providing contact details for the keyholder;	
	and agreed that –		
	(2)	the link to the report's background paper is circulated to the panel.	